

Team ERSO'S Holiday Virtual Food Drive 2022 Food Bank of Contra Costa and Solano

Due to the majority of ERSO staff working remotely, we have opted for a virtual food drive this year in lieu of physical toy and gift donations. Every \$1 donated to the Food Bank of Contra Costa and Solano provides 2 meals to those who turn to them for assistance. Visit the Team ERSO page <u>here</u>.



Congratulations Esther Gomez, October Staff Salute Winner!

"I wanted to take a moment and give you some feedback on Esther in her role in supporting BIDS, and me as the ED. I just completed my nine months in this position and can say, without any doubt, that no one has been more helpful and supportive to me than her since I started this job. She knows her work, doesn't shy away from the details, and perhaps most importantly, has patiently answered many annoying questions I have asked as I tried to learn more about BIDS and UCB. I have been in the UC system for 25 years and on three different campuses. This kind of support is still rare!" - Ashish Sahni



NOVEMBER SPOTLIGHT— JULIE AQUINO

This month, we spotlight Julie Aquino, whose work has been quietly exceptional during her years at ERSO (and she's been with UCB over 34 years total!). She is a great contributor and mentor to her fellow teammates at payroll. Julie's customer

service is always prompt, professional and extremely clear. She keeps our employee and supervisor clients firmly on track using cheerfulness, gentle patience, and respect, going above and beyond to ensure correct and timely pay. We are so grateful that she came to ERSO.